

TITLE

TIME CRITICAL DIAGNOSIS DISPATCH

DISTRIBUTION

All EMS Services.

PURPOSE

To outline the dispatch protocol for all time critical diagnosis patients.

PROTOCOL

1. All agencies who dispatch emergency medical personnel shall be certified and have an emergency medical dispatch reference system (EMDRS) used by certified Emergency Medical Dispatchers.
2. All EMDRS protocols used by emergency medical dispatch agencies must be approved by the EMS Service Medical Director to assure compliance with national standards. Any EMDRS approved by the EMD medical director, including its questions, instructions, codes, and protocols, shall be used as a whole rather than piecemeal.
3. The approved EMDRS shall be used on every request for medical assistance.
4. Each EMD shall follow the questions and decision-making processes within their EMDRS in compliance to the written policies and procedures of their EMD agency as approved by the EMS Service.
5. Each EMD shall provide dispatch life support (including pre-arrival instructions) in compliance to the written text or scripts and other processes within the approved EMDRS.
6. Each EMD agency shall have in place EMS Service approved policies and procedures for the safe and effective use of their approved EMDRS.